



300 Innovative Way, Suite 201, Nashua, NH 03062

Certificate of Completion

This certificate is presented to

Timothy Muthama

for successfully completing

Customer Service: Adapting to Your Customers' Cues
in the field of Communications and Marketing

Number of CPE Credits: 0.5

Date: August, 13, 2025

In accordance with the standards of the National Registry of CPE sponsors, CPE credits have been granted based on a 50-minute hour.
National registry of CPE sponsors ID Number 106191. Instructional delivery Method: Self-study

A handwritten signature in dark blue ink that reads "Leena Rinne".

Leena Rinne, Vice President-Leadership, Business and Coaching Solutions



Skillssoft Corporation is registered with the National Association of State Boards of Accountancy (NASBA), as a sponsor of continuing professional education on the National Registry of CPE Sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit. Complaints regarding registered sponsors may be addressed to the National Registry of CPE Sponsors, 150 Fourth Avenue North, Suite 700, Nashville, TN, 37219-2417. Web site: www.nasba.org